



BUSINESS & STRATEGY UPDATE

July, 2023

HPS TODAY & GROWTH STRATEGY



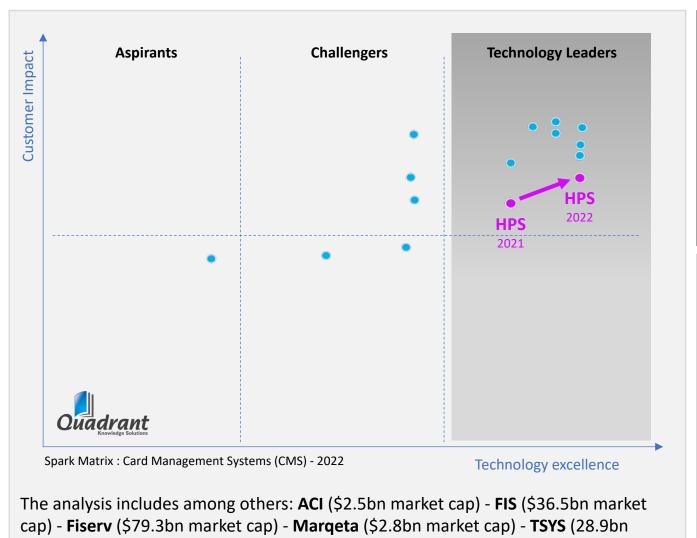
Abdeslam ALAOUI



HPS, industry leader worldwide

market cap) - Worldline (\$10.8bn market cap)







What makes HPS one of the leaders worldwide





STRONG R&D

50 MUSD spent over the last 5 years



RE-BORN

Every 10 years, PowerCARD is **re-developed**



ORIGIN

Morocco, payment gateway into Africa



FOUNDERS

Founders paymentbusiness oriented







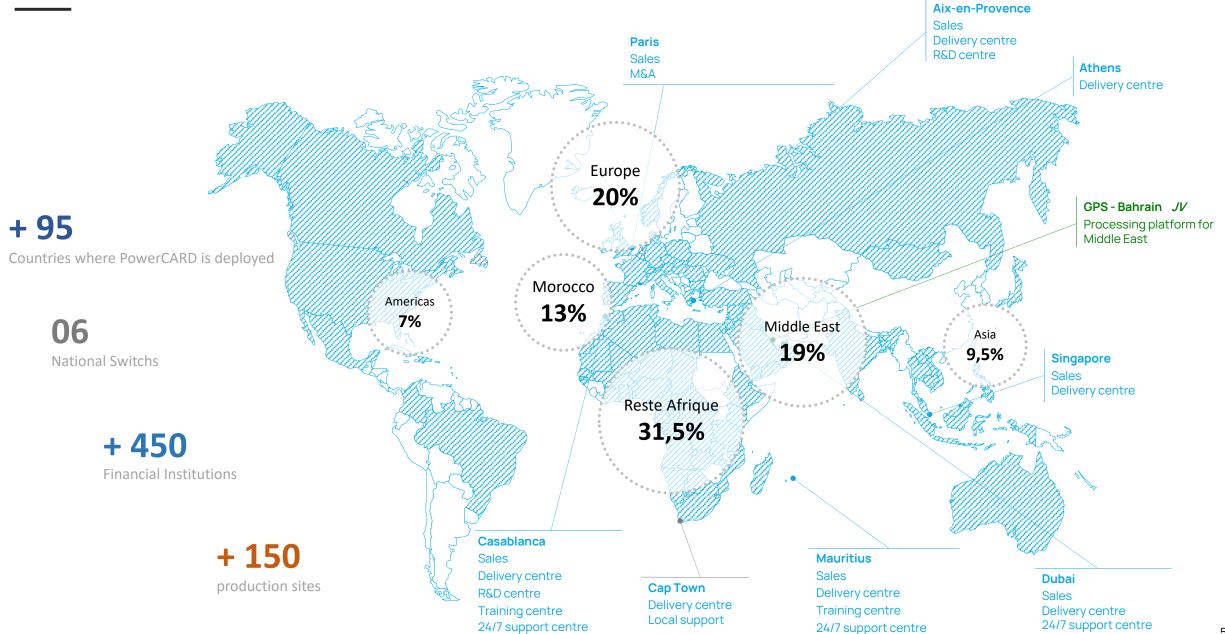






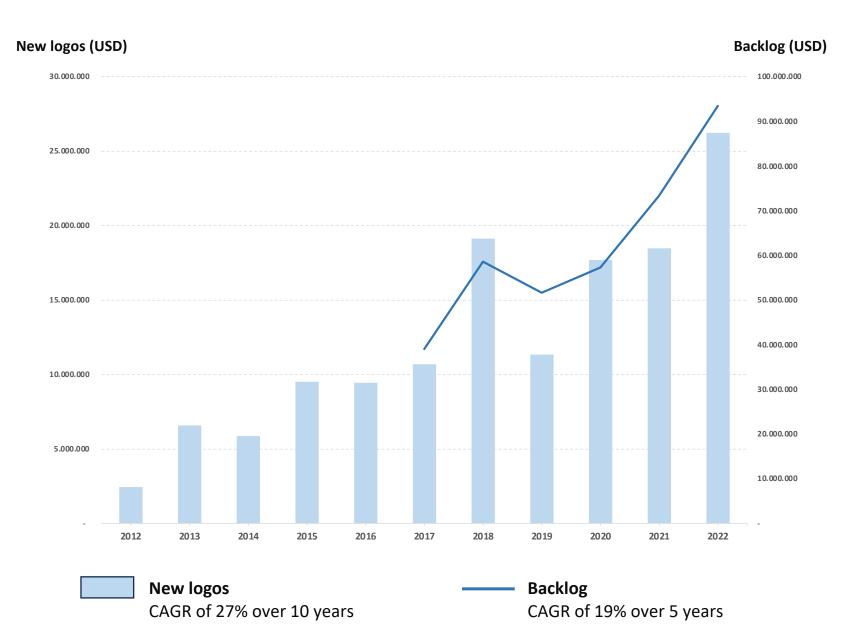
Our footprint worldwide





Long-term operational performance





- Recurring & regular revenues increase from 45% to 71%
- New Tier-1 customers who have adopted PowerCARD technology
- Diversification of the business model with the SaaS model
- Initialization of external growth strategy with Switching, ICPS and IPRC
- 50% of the result distributed in dividends
- Investment in **R&D of 50 MUSD** over the last 5 years, which is **14% of the revenue**

Key 2022 highlights





Historic level of 2022 FY Results

- ▶ Revenues of >1 billion MAD + 21%, a 1st in HPS's history
- ▶ Net Income Group share at 117 MMAD +18%, a record level



Booming backlog (+27.5%) setting the company up for revenue acceleration in 2023

- Doubling of sales led to growth of 84% growth in projects backlog and 49% growth in upselling backlog
- ▶ Strong sales performance and backlog is expected to translate into organic 20-25% revenue growth in 2023



Recurring and regular revenues represent > 70% of HPS revenues



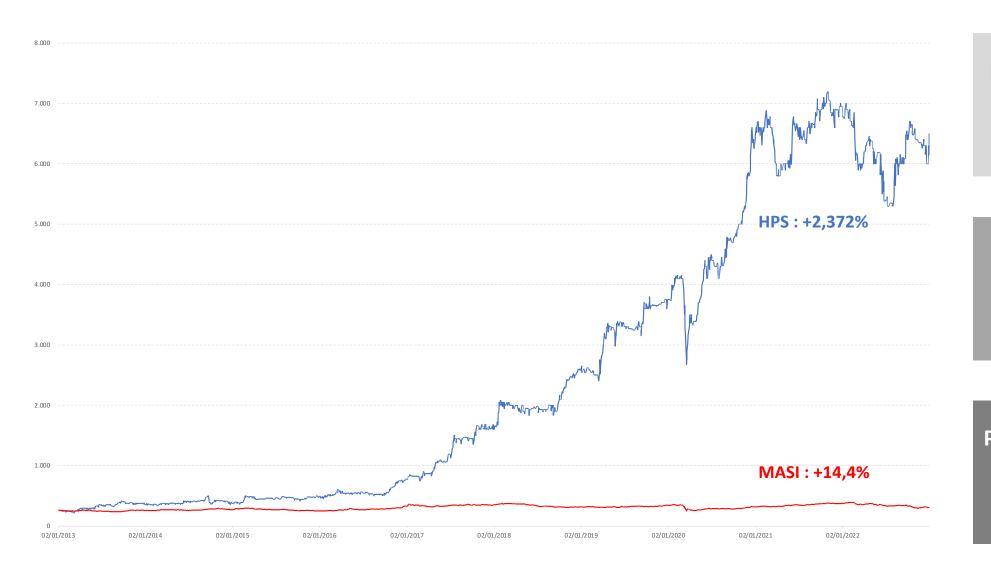
Successful roll out of PowerCARD V4 with major contracts won



Pursuit of strategic direction to grow geographic footprint & focus portfolio

Strong shareholder value creation





Performance over 3 years

+73.3%

Performance over 5 years

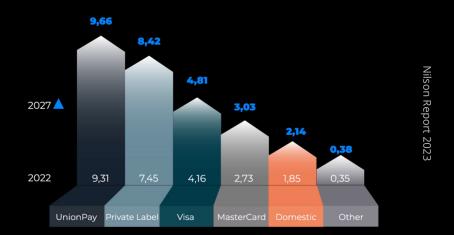
+306%

Performance over 10 years

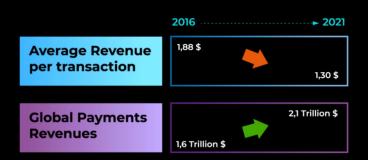
+2,372%

Our Market

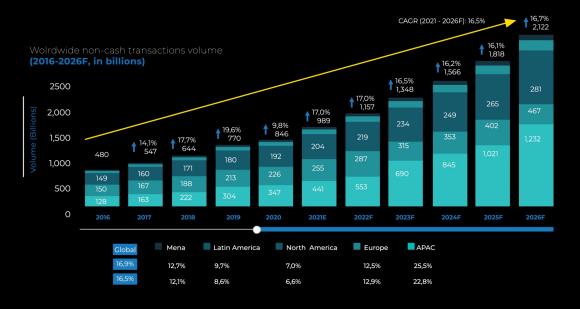
Number of cards in circulation



Revenus



Global volume of non-cash transactions



Contribution of the digital economy to global GDP



2022: Gouvernance & Transformation



NEW GOVERNANCE STRUCTURE

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- Segregation between the roles of Chairman of the Board and CEO and appointment of Abdeslam Alaoui as new CEO
- Appointment of 3 new independent directors
- Creation of a new Strategy and ESG Committee attached to the Board
- Creation of a new Executive Committee

STRATEGIC REVUE



- Evaluation of strategic alternatives by the Executive Committee
- Co-construction of the Transformation Program with all managers

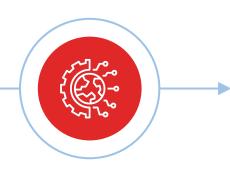
FUTURE ORIENTED



Transformation Program:

- Acceleration to achieve average annual growth between 20% and 25%
- Strengthening HPS' resilience
- Strengthening of the group's activities in the Americas and Asia

ALIGNMENT PROGRAM



Organizational alignment to support the Transformation agenda:

- Simplify the Sales organization
- Placing innovation at the heart of our strategy
- Support the M&A Strategy
- Consolidate the ESG strategy

Aligning employees with shareholder value and business performance

AccelR8 - Strategic Initiatives



Sustainable growth

- ▶ New business stream
- New territories stream
- New business models
- ▶ M&A stream
- ▶ Partnerships stream

ESG

- ▶ HPS Corporate Social Responsibility
- Promote a sustainable industry and infrastructure, and improve innovation
- ▶ Reduce global environmental impact
- ▶ Commitment to youth through HPS Foundation

AccelR8

Product & service quality

- Software versions consolidation
- Package of the software in order to minimize deployment effort
- ▶ Build "Ready product" to support B2B2C offer

Operational excellence

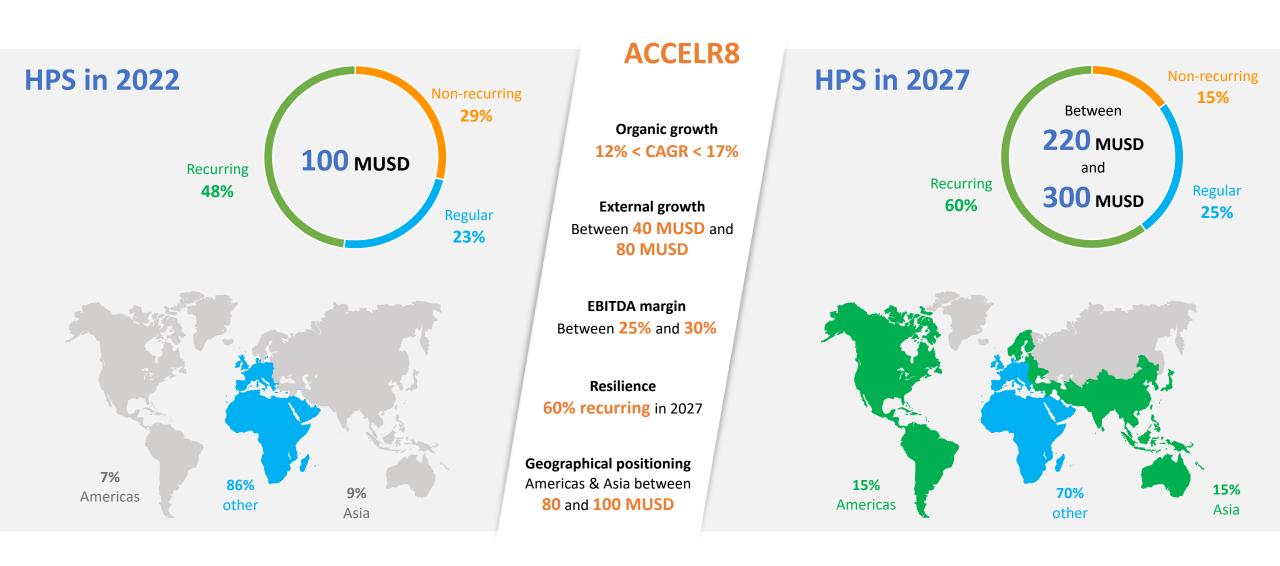
- ▶ SaaS infrastructure consolidation
- ▶ Convergence of PowerCARD versions in production
- Strengthen compliance, IT Security and Data Protection processes

Work environment

- ▶ Increase employees' stickiness
- ▶ Strengthen succession planning and continuity in all critical positions
- ▶ Strengthen training plans to reinforce expertise and management streams

AccelR8 - Transformation Program 2023-2027





POWERCARD V4 At the heart of AccelR8



Pierre-Olivier SAINT-JOANIS
Software Factory



PowerCARD Version 4 main differentiators



CLOUD NATIVE

Scalability: Customers instantly scale up or down their IT resources helping businesses save costs

Cost-effectiveness: Enterprises moving to Cloud technology achieves significant cost saving in addition to transitioning from Capex at Opex models



MICRO-SERVICES

Scalability: Scaling of individual services

Flexibility: Microservices developed, deployed, and maintained independently

Resilience: Small and independent components will help to increase system resilience and minimize the impact of failures

Ease of maintenance: Microservices are easier

to maintain than monolithic applications

Faster development: Microservices are

developed in parallel



DATABASE AGNOSTIC

Constraint free: Utilizing state-of-the-art database technology solutions considered best-in-class for each data storage need

Costs effective: Utilizing the cost-effective database technology solutions for each data storage need

Flexibility: With database technology-independent software, each implementation is made with the most adapted database technology (regional presence, customer support...)



FUNCTIONALITY COVERAGE

Full Coverage of the Payment value chain and Payment Operations cycles, for Issuing, Acquiring and Switching. Our offer today has the best fit to the needs of incumbent and new-comers of the payment industry (Banks, FinTech's, Retailers, Switches, etc...) by providing the right level of serviced technology to each segment.





Customers business acceleration



All in real-time



Instant Payouts



Parallel processing



Real-time operations



User experience



Digitized journey



Service extensibility



Enhanced engagement

PowerCARD V4



Save costs, direct and indirect

Save direct software CAPEX and OPEX costs





- Database portability
- Open source alternatives
- Multi-model support



Multi-Cloud

- Components spread through multiple cloud providers
- Move when needed



Scaling costs

- Pay-As-You-Go
- Scale resources as needed
- On demand elasticity



Save costs, direct and indirect

Example of cost breakdown on AWS

Sizing assumptions: 100 TPS, 10M Cards, 500M Transactions

Modules: PowerCARD-Switch + PowerCARD-Issuer

Version V 3.5





Save costs, direct and indirect

Example of cost breakdown on AWS

Sizing assumptions: 100 TPS, 10M Cards, 500M Transactions

Modules: PowerCARD-Switch + PowerCARD-Issuer

Version V 4

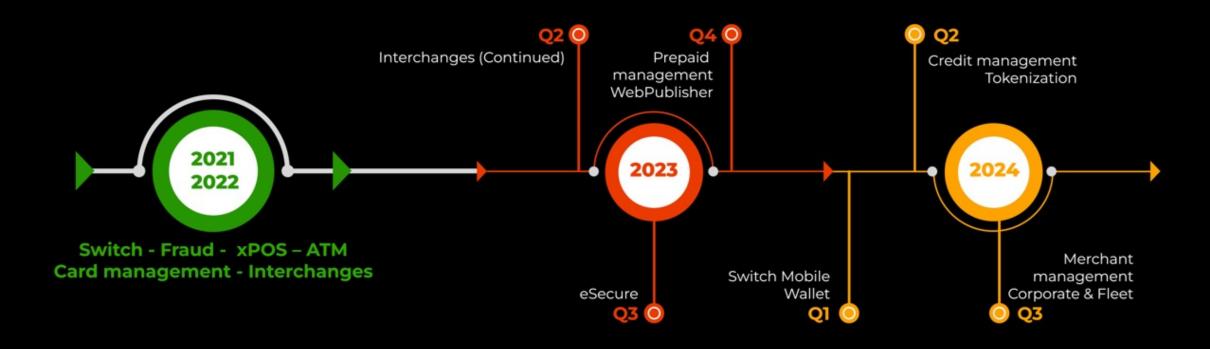


85 % decrease in the Infrastructure cost

PowerCARD V4

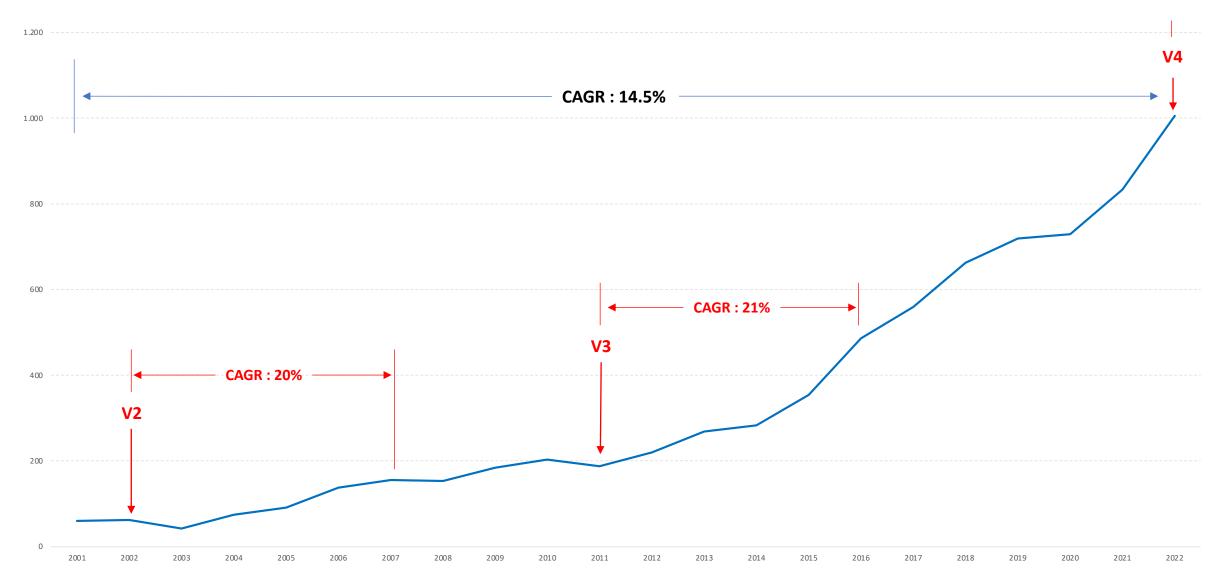


Roadmap



The new versions are growth accelerators





CONVERGENCE PROGRAM Productivity, quality, and costs



Mohamed CHAIBI
Payment Services



Large number of PowerCARD versions in production



Potential to reduce maintenance costs

Rationalization of maintenance and operation teams



Multiplication of PowerCARD instances

Heterogeneous infrastructures, significant operating effort and different level of industrialization from one platform to another



Platforms modernization and Cloud migration

Greater ability to attract talent to work on its technologies of the future

Convergence program objectives



Reduce the number of production versions

Implementation of a customer support plan for migration to our main PowerCARD version or to the SaaS model





Rationalise the number of instances

Reduce the number of PowerCARD instances by generalizing multi-client platforms

Standardizing infrastructures

Definition and deployment of a common operating model based on a single solution framework around a single architecture



Convergence program





Data center consolidation

Position our Data centers in Morocco as the main ones and manage sovereignty constraints through dedicated Data centers or through the Cloud

Optimizing resource requirements

Mutualize our technical resources and skills to improve efficiency

Industrialize platform versioning

Implement deployment and continuous integration of new releases to keep platforms up to date.

Current Situation

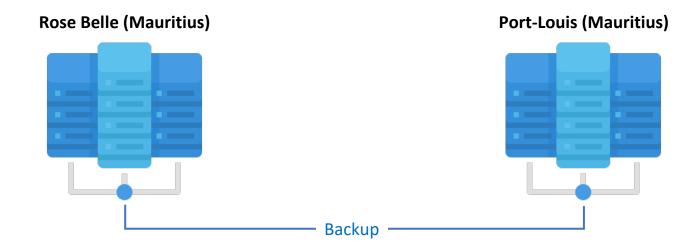




Clients V2









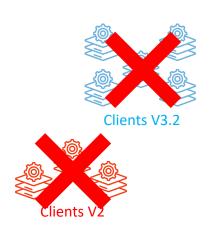






Future Situation



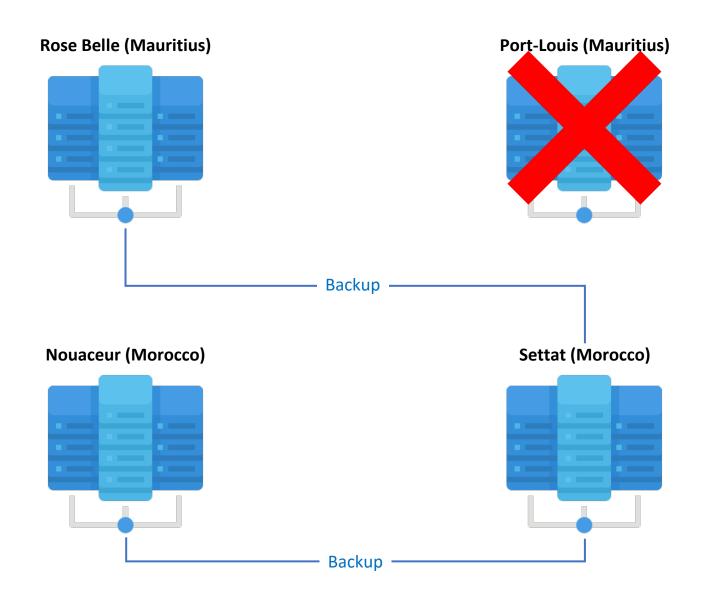






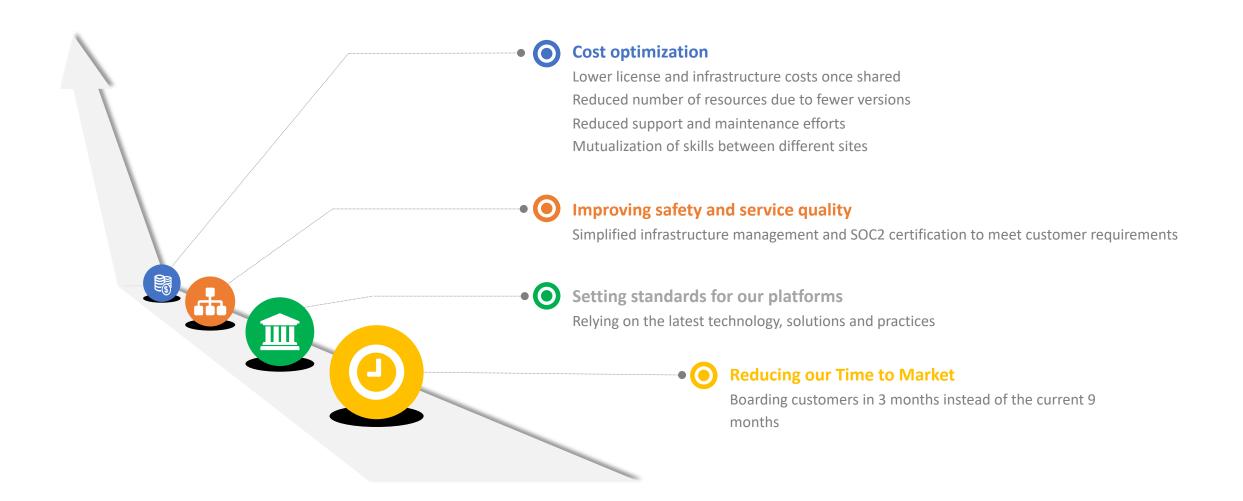






Expected benefits





Expected benefits



< 15 PowerCARD instances

A unique PowerCARD version on multi-client instances

≈ 30% reduced operating costs

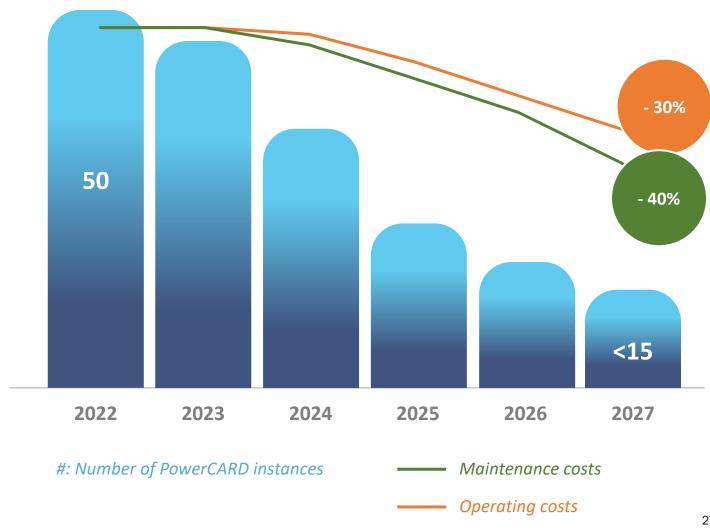
Reducing instances and the number of data centers will cut annual costs by 30%.

≈ 40% reduced maintenance costs

Convergence of all versions to just 2 will reduce annual maintenance costs by 40%.



Contribute to achieving **30% EBITDA** by 2027







Nacer AMRAOUI M&A



Acquisition of the Switching business in 2016

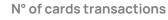


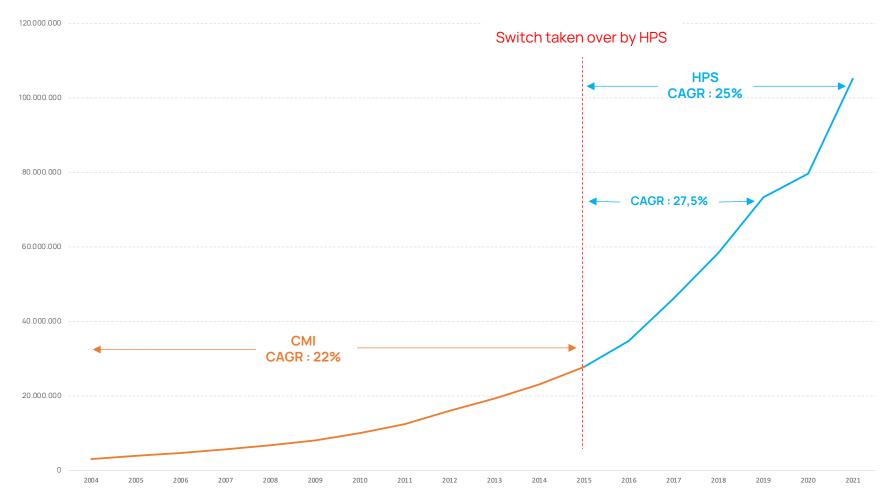
Before 2004

- Several co-existing networks
- No interoperability
- · Very low usage of cards

Between 2004 and 2016

- Creation of the CMI as a National Switch and sole acquirer, owned by the banks
- Card interchange (payment and withdrawal)
- Protectionism of the acquisition business by the CMI and limited development of the merchant network
- Strong development of interoperability withdrawals





IPRC acquisition in 2021



IPRC overview in 2021

- Over 7 million cards monitored for fraud
- 45% of all transactions in Morocco monitored
- Over 5,000 ATMs monitored
- ▶ 7%: gain in ATM availability time

Key customers



IPRC activities

ATM MONITORING

- Real-time ATM management
- Automatic incident reporting to customers
- Real-time updating of instructions
- Management of interfaces with international protocols (Visa, Mastercard, etc.)

FRAUD MONITORING

- Fraud activity monitoring
- Customer relationship management
- Real-time management of requests and instructions
- Reminder management
- Automatic e-mail output
- Portal with customer portal dedicated to service management

DATA ANALYTICS

- Branch and ATM cash flow forecasting
- Prediction of ATM malfunctions

IPRC acquisition in 2021



Beginning 2021

SYNERGY PROGRAM

End 2022

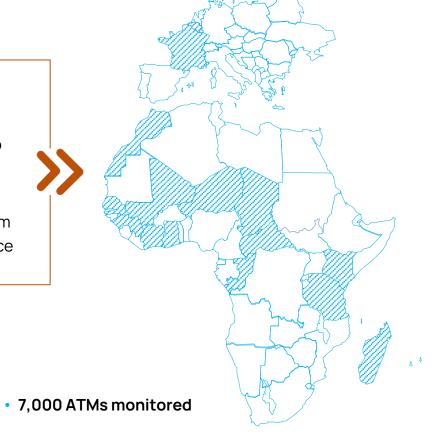


IPRC business acceleration thanks to:

- Cross selling IPRC services to HPS existing customers
- HPS's commercial strength, enabling IPRC to quickly address all markets

Strengthening the HPS SaaS offering:

- Offering BPO services on top of SaaS platform
- Deploying Machine learning and AI to enhance some BPO services

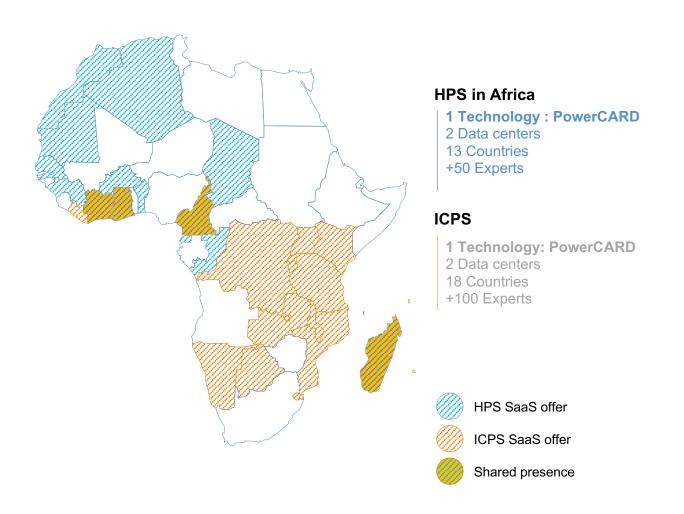


- 5,000 ATMs monitored
- 7 million cards under Fraud supervision

• 15 million cards under Fraud supervision

ICPS acquisition in 2021





CURRENT SITUATION



Center of excellence for PowerCARD technology in Mauritius and processor with technology skills



Delivery Center for the entire english-speaking Africa region



Commercial development of SaaS and In-house offers for the englishspeaking Africa region

M&A priorities

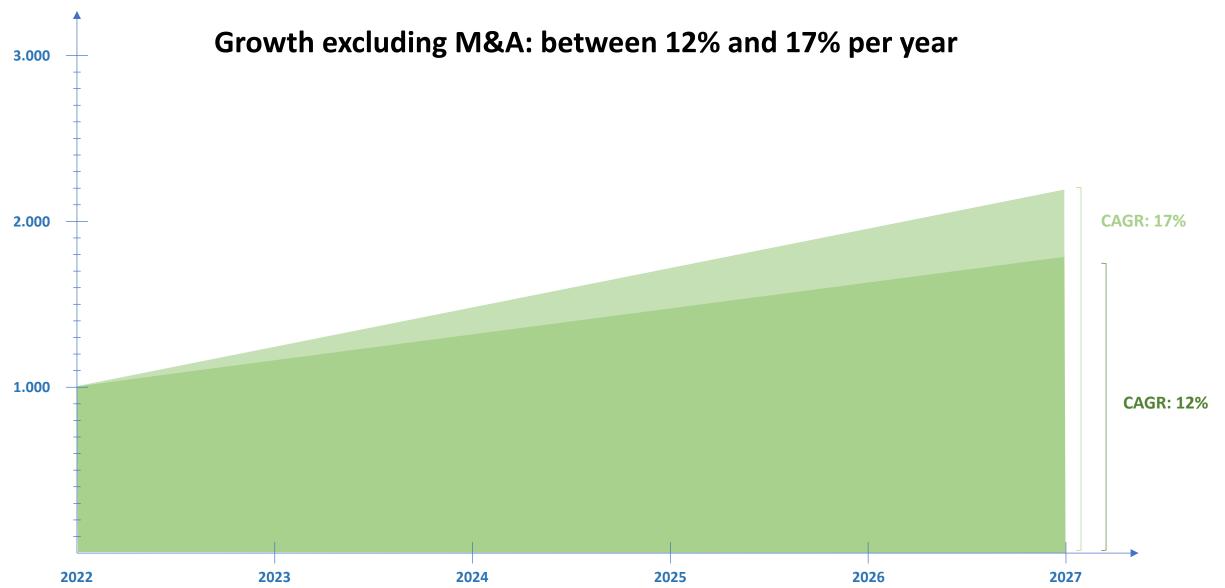


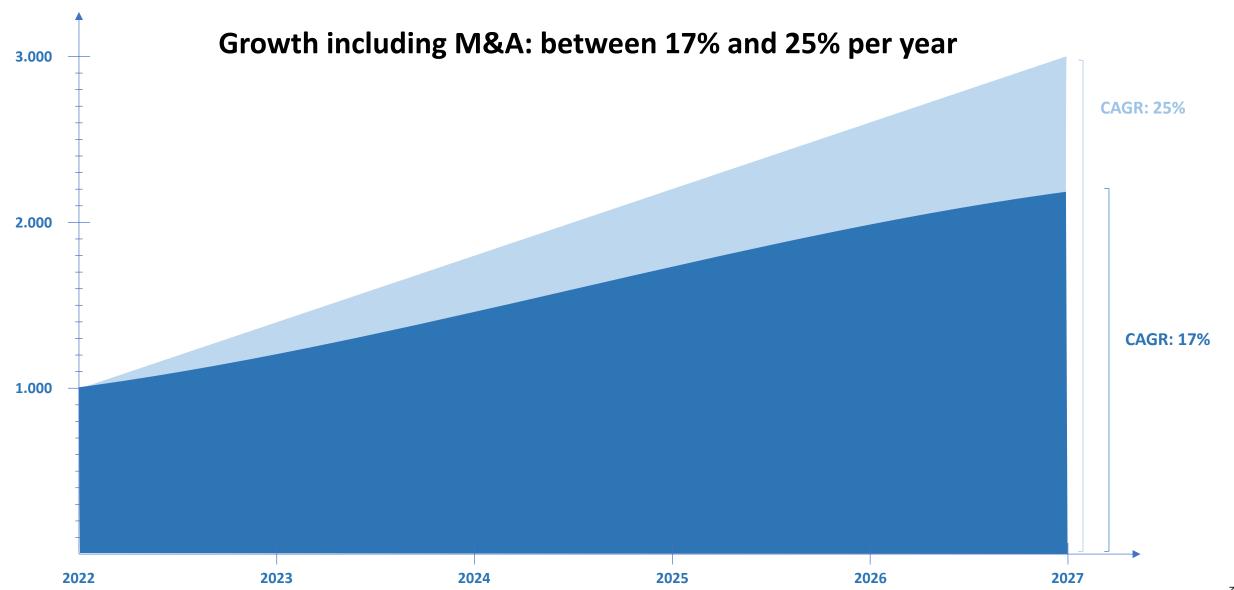
Priorities	Priority 1	Priority 2	Priority 3
Geographic growth			
On premise offer		✓	
SaaS offer	✓		
Consolidating our market share			
On premise offer			✓
SaaS offer	√		
Expanding our technology and services offering	✓		
New business in payment		✓	

Priority 1: Targets that are essential to achieving HPS's strategic objectives. Acquiring these targets would provide a significant competitive advantage.

Priority 2: These targets are not essential to the company's strategy, but could nevertheless provide substantial benefits. Acquiring these targets could help the company expand into new markets or diversify its product offering.

Priority 3: These targets do not correspond to the company's strategy. The company should pursue these targets only if they can be acquired at a reasonable price and offer a clear path to value generation.







HR & CORPORATE STRATEGY

Key development pillar



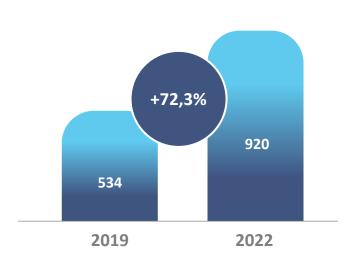
Brahim BERRADACorporate Services



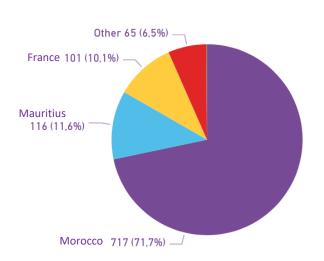
Our collaborators profiles







21 Nationalities



Morocco

Mauritius

France

India

Pakistan

Philippines

Sinagapore

Togo

Tunisia

Ghana

Zimbabwe

United Kingdom

Syria

Ukraine

Canada

Malaysia

iviaiaysia

Egypt

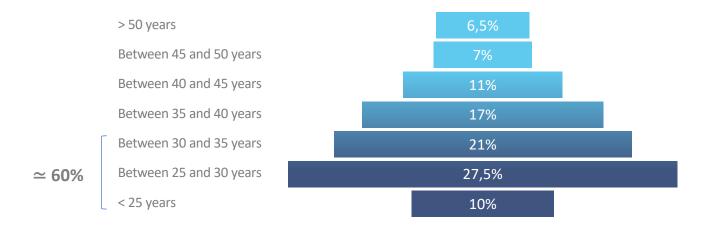
Jordan

Germany

Russia

Federation of Senegal

Average age: 34 years old



What we've already done





Loyalty management

- Social Survey in 2019 leading to a 3-year roadmap
- New organization encourages internal promotion
- ▶ Remuneration aligned with the new organization
- Implementation of an ESOP to boost the retention rate of middle and top management.



Career management

- ➤ Succession management and career planning for top management under the new organization
- Review of all career plans as part of the new organization
- Reinforcement of job and geographic mobility offers as part of career plans



Recruitment capabilities

- Reinforcing employer brand through the stock option program
- Strengthening of HR organization in all regions, enabling us to recruit +300 new staff by 2022



Well-being at work

- Institutionalization of remote work since and after Covid
- Permanent psychological support during Covid, which has been maintained
- Promoting a healthy lifestyle by supporting employees' sports activities
- Improved social security cover for all employees

Our ESOP



Key figures of the plan



Concerned employees

All employees (excluding founders), including all new recruits and employees from acquisitions



Exercise price

1,500 MAD (150 USD) representing 50% of the average share price over the last 3 months of 2019



Program

Program running from January 1, 2020 to December 31, 2022.

Allocation according to position in the organization, using the Hay method



Allocation

100% of the plan allocated: 37,000 shares, i.e. 5% of the share capital 880 employees concerned

Our ESOP

HPS/

Observed Benefits



Retention

< 10%

Departure rate of middle and top management over the period



Recruitments

 $\simeq 600$

Represents 3% of all new IT engineers in Morocco



Thought Leader

1st ESOP

First ESOP plan in Morocco and strong differentiation from other companies



~ 40% growth

ESOP promotes engagement, innovation and and drives productivity and profitability

Next initiatives planned





Loyalty management

New Social Survey in 2023 to take stock and draw a new roadmap



Career Management

- Systematization of People Reviews
- Update of the positions map to follow the evolution of activities and organization



Recruitment capabilities

New implementation of HPS in India, high potential market for IT resources and payment resources



Well-being at work

Rethinking the work
 environment in Morocco
 with a new headquarters in
 a Campus format





World-class software serving 30% of the world's top 10 banks



Strong historical growth and ROE driven by investment in best in class technology



17% and 25% per year, based on realistic assumptions

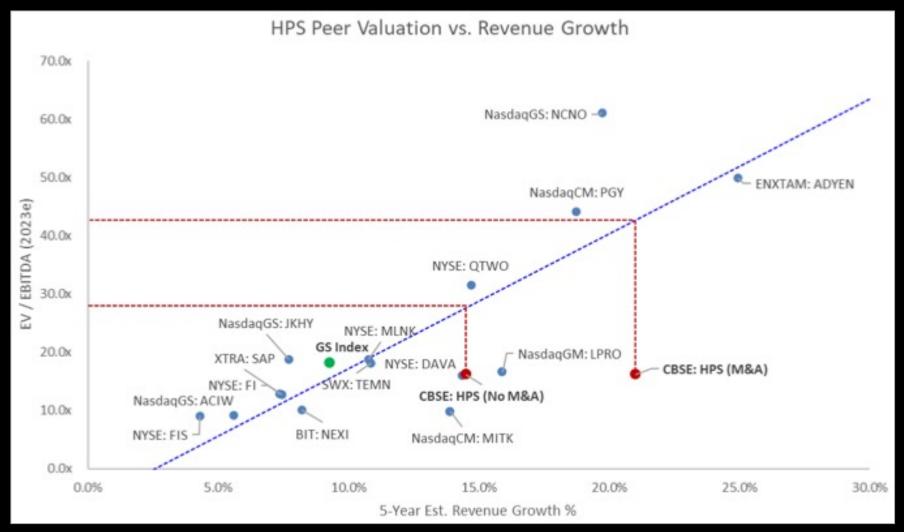


A **new version of PowerCARD**to drive accelerated growth
with inflection evident by New
Logos

High potential growth in valuation



Based on peer multiples, if HPS were to grow revenues at a 15% - 21% CAGR, it should trade at 28-43x EV/EBITDA



Source: Capital IQ estimates



Upcoming regulated communication



AUGUST 28, 2023

Publication of 2nd quarter 2023 indicators



SEPTEMBER 25, 2023

Publication of the situation for the 1st half of 2023



SEPTEMBER 26, 2023 (Virtual)

Press conference to present first-half 2023 results



NOVEMBER 27, 2023

Publication of 3rd quarter 2023 indicators

In addition

- Committed to attending top regional conferences
- Committed to regular dialogue with investors on request at invest@hps-worldwide.com

Upcoming regional conferences



OCTOBER 5 & 6, 2023 (Physical)

CFG Bank One-on-One Equity Conference



MARCH 4th to the 7th, 2024 (Physical)

EFG 18th One on One Conference



Date to be defined in 2024 (Virtual)

2nd HPS Investors Day

ANNEXES



Consolidated balance sheet – in MAD



ACTIVE	31/12/2022	31/12/2021
Fixed assets	300 052 568	293 636 527
Gap acquisition	92 321 077	103 589 946
Intangible assets	88 102 765	89 980 610
Fixed assets	42 480 826	38 175 789
Financial fixed assets	4 987 012	3 863 551
Securities accounted for using the equity method	72 160 888	58 026 630
Current assets	1 253 249 269	1 072 019 170
Stocks and work in progress	81 515 590	73 786 898
Customers and related accounts	850 594 345	609 663 322
Deferred tax assets	4 163 908	5 067 906
Other receivables and adjustment accounts	78 720 752	77 715 988
Marketable securities	-	-
Availability	238 264 666	305 785 055
Total Assets	1 553 301 837	1 365 655 697

PASSIVE	31/12/2022	31/12/2021
Equity	652 158 218	556 582 145
- Capital	70 359 900	70 359 900
- Issuance premiums	31 623 410	31 623 410
- Consolidated reserves	433 096 313	355 745 559
- Consolidated results	117 078 596	98 853 277
Shareholders' equity of the group	652 158 218	556 582 145
- Minority interests	-	-
Total shareholders' equity	652 158 218	556 582 145
Long-term liabilities	155 123 635	185 492 666
- Long-term debt	149 919 881	179 938 745
- Grant received	-	-
- Provisions for contingencies and charges	5 203 754	5 553 921
Current liabilities	745 987 975	623 580 886
- Trade accounts payable	55 474 136	66 298 856
- Other payables and accruals	690 996 683	554 717 641
- Deferred tax liabilities	1 549 165	1 951 177
- Cash liabilities	-	613 213
Total liabilities	1 553 301 837	1 365 655 697

Consolidated income and expense account – in MAD



	31/12/2022	31/12/2021	Variation	31/12/2021 PROFORMA	Variation
Sales figures	980 722 582	796 695 604	23.1%	812 542 709	20.7%
Change in product inventories	1 989 444	2 152 441	-7.6%	197 606	20.7% NA
		2 132 441		197 606	
Fixed assets	- 509 252	-	NA 27.00/	-	NA
Other operating income	24 860 711	34 481 187	-27.9%	34 614 122	-28.2%
Exploitation product	1 007 063 486	833 329 233	20.8%	847 354 437	18.8%
Resold Purchases of Goods	- 5 848 620	- 28 161	NA	- 28 161	NA
Consumed purchases	- 165 036 487	- 138 014 359	19.6%	- 143 312 247	15.2%
External charges	- 158 701 505	- 103 725 845	53.0%	- 105 292 350	50.7%
Staff costs	- 443 239 513	- 365 161 711	21.4%	- 372 002 218	19.1%
Other operating expenses	- 5 174 285	- 16 227 439	-68.1%	- 16 227 439	-68.1%
Dues and taxes	- 21 413 129	- 21 491 992	-0.4%	- 21 495 021	-0.4%
Operating allowances	- 44 191 539	- 44 248 226	-0.1%	- 44 623 926	-1.0%
Exploitation charges	- 843 605 078	- 688 897 731	22.5%	- 702 981 362	20.0%
Operating result	163 458 408	144 431 501	13.2%	144 373 075	13.2%
Operating margin	16.2%	17.3%	-1.1 Pt	17.0%	-0.8 Pt
Financial charges and income	19 451 129	- 2 379 932	NA	- 402 250	NA
Current result of integrated companies	182 909 536	142 051 569	28.8%	143 970 825	27.0%
Non-current expenses and income	- 26 901 605	- 10 477 761	156.7%	- 10 477 761	156.7%
Income taxes	- 44 039 793	- 34 320 340	28.3%	- 34 963 725	26.0%
Net result of integrated companies	111 968 138	97 253 469	15.1%	98 529 339	13.6%
Share in the results of MEE companies	16 379 327	10 698 548	53.1%	10 402 524	57.5%
Amortization of goodwill	- 11 268 869	- 9 098 740	23.9%	- 11 306 985	-0.3%
Consolidated net income	117 078 596	98 853 277	18.4%	97 624 878	19.9%
Minority interests	-	-	NA	-	NA
Net income (group share)	117 078 596	98 853 277	18.4%	97 624 878	19.9%
Net margin	11.6%	11.9%	-0.3 Pt	11.5%	-0.3 Pt
Net earnings per share	166.40	140.50	+25.90	138.75	+27.65

Cash flow statement - In MAD



		31/12/2022		31/12/2021
Net income		117 078 596		98 853 277
Elimination of expenses and net products with no effect on finances or not related to the activity		-		
- Depreciation and amortization		34 700 113		33 048 322
- Change in deferred taxes		656 307		927 547
- Capital gains or losses		-	-	865 198
- Other net non-cash income (expenses)		112 166	-	45 195
- Share in profit of associates net of dividends received	-	6 743 044	-	4 894 510
Self-financing capacities of integrated companies		145 804 138		127 024 242
Dividends received from associates		-		-
Change in working capital requirement related to activity	-	126.662.493		54 863 594
Net cash flow from operating activities		19.141.645		181 887 836
Acquisition of tangible and intangible fixed assets	-	14 516 926	-	12 348 284
Disposals of fixed assets net of tax		-		896 744
Disposal of shares in equity-accounted companies		-		-
Net acquisition of consolidated company shares		-	-	115 765 321
Cash flow from investing operations	-	14 516 926	-	127 216 861
Dividends paid to shareholders of the parent company	-	38.697.945	-	35 179 950
Capital increase in cash		-		-
Others	-	1 123 460	-	306 154
Movements in borrowings	-	42 104 774		66 813 989
Flow of financing transactions	-	81.926.179		31 327 886
Conversion movements		10 394 284	-	4 384 169
Increase (decrease) in cash	-	66 907 177		81 614 693
Cash at beginning of year		305 171 842		223 557 149
Treasury at year-end		238 264 665		305 171 842

Subsidiaries' financial statements - In MAD



	31-Dec-22			31-Dec-21		
Subsidiaries	Exploitation product	Exploitation results	Net profit	Exploitation product	Exploitation results	Net results
Full consolidation (Morocco)						
HPS SA	754 640 292	100 660 922	85 500 797	613 754 290	72 235 220	76 555 397
HPS Switch	71 423 458	31 904 801	20 946 671	64 534 695	31 685 393	21 596 079
Global Integration (International)						
HPS Europe	16 602 698	530 405	359 453	12 846 425	205 242	268 040
acpqualife	167 114 187	2 862 251	2 948 179	177 849 399	8 620 901	2 601 072
acpqualife Suisse	-	-297 188	-297 188	-242 150	-471 303	-470 064
HPS Singapour	52 456 507	1 278 056	472 010	56 337 737	12 020 414	9 742 604
ICPS*	130 498 752	20 541 009	16 796 088	73 025 537	8 044 215	6 417 742
IPRC	23 528 923	7 339 732	4 684 750	19 731 245	7 943 243	5 454 182
Equivalence						
GPS	137 272 408	56 268 028	56 268 028	116 426 361	41 945 884	41 945 884

^{*18} months from 07/01/2021 to 12/31/2022 for ICPS Vs 12 months from 07/01/2020 to 06/30/2021



